

**FINANCIAL ASSISTANCE PROGRAMS  
AVAILABLE TO UNDOCUMENTED  
PATIENTS IN ILLINOIS**

**FEDERALLY QUALIFIED HEALTH CENTERS**

Health centers like Erie Family, Heartland, Alivio, Access, Howard Brown, PCC, Esperanza, and others offer sliding-scale services to patients without insurance. Some offer dental and specialist appointments also.

**STROGER HOSPITAL &  
COOK COUNTY HEALTH CLINICS**

These public public hospitals and clinics provide significant discounts to people who can't pay regardless of documents. They also offer a program called Carelink, which is a kind of county insurance with primary care and specialists.

**ACCESS DUPAGE**

"A collaborative effort by thousands of individuals and hundreds of organizations in DuPage County to provide access to medical services to the county's low-income, medically uninsured residents."

**CHARITY CARE**

Hospitals in Chicago are required to provide a set amount of emergency care and financial assistance to uninsured patients without regard to their immigration status. To qualify, patients must ask to fill out the Hospital Financial Assistance Application as soon as possible.

**EMERGENCY MEDICAID**

Undocumented people can qualify for Emergency Medicaid for serious medical conditions that occur suddenly and unexpectedly.. This can cover some dialysis and cancer treatments too. Ask to apply with a financial counselor in the emergency room.

**ALL KIDS, MEDICAID PRESUMPTIVE ELIGIBILITY,  
& MOMS AND BABIES**

These state programs provide medical coverage to pregnant women and children regardless of documents.

**NEGOTIATE!**

Hospitals and clinics regularly bill for more money than they charge to insurance companies, and are open to negotiate if you are paying out of pocket. Call the phone number on your bill and tell them you cannot afford the amount. Ask them to lower the bill, ask about any other financial assistance programs, and ask about payment plans.

## Salud Sin Papeles

Salud Sin Papeles is a grassroots project run by volunteers from the community who are undocumented or who have seen how the immigration system affects the health and healthcare experiences of undocumented people.

## Get Involved!

If you are denied your right to health care due to being undocumented, contact us. We support undocumented community members in organizing to obtain access to health care.

We always need more members to:

- Educate the community about health care rights and resources for undocumented people and their families.
- Share their own stories and help other undocumented people share theirs.
- Organize to protect our health care rights and advocate for policies and programs that improve healthcare quality and access to healthcare for undocumented people and their families.

All members are invited to attend our meetings and help make decisions about the work our organization does. For more information about how to get involved call, email or like our facebook page. Join us!



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saludsinpapeles.wordpress.com

# Health Care KNOW YOUR RIGHTS



## For Undocumented People

Salud Sin Papeles  
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## UNDOCUMENTED PEOPLE HAVE THE RIGHT TO...

- Receive care in the emergency room regardless of insurance or ability to pay
- Have all medical care translated into your own language
- Decline to give an ID or Social Security Number
- Receive copies of all medical records including lab results and imaging
- Receive medical care without discrimination based on race, ethnicity, immigration status, language, sexual orientation, gender, ability, or socioeconomic status
- Have your medical information kept confidential
- Make medical decisions and understand what is happening with your health

## Questions to ask to better understand your medical care...

"What is this medicine for?"

"What is my diagnosis?"

"What are its side effects?"

"What options do I have for treatment?"

"What can I do to prevent this from happening again?"

"What are the next steps?"

## When the receptionist asks...

### Question:

"What is your social security number?"

### Answer:

"I don't qualify for one, what are your options for low income patients?"

**NEVER USE A FALSE ID OR  
GIVE A FALSE SOCIAL  
SECURITY NUMBER!**

You do not need to say you are undocumented.

### Question:

"Do you have health insurance, like medicaid, or medicare?"

### Answer:

"I do not have insurance and I do not qualify for medicaid or medicare. Can I please speak with a financial assistance counselor to discuss options?"